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January 15, 2018

VIA ECFS

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: *Notice of Ex Parte* – Telecommunications Relay Services and Speech-to-Speech
Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

On Thursday, January 11, 2018, Erik Strand, President of MachineGenius, Inc. and I met with Nicholas Degani, Senior Counsel to Chairman Pai, to discuss the use of automated speech recognition (“ASR”) in providing telecommunications relay services.

We discussed MachineGenius’ pending Application to become certified as an IP CTS provider, and its merits as outlined in the Application itself.¹ As discussed in the Application, MachineGenius has developed its Olelo application to utilize ASR in place of Communications Assistants to generate call captions, at lower cost and improved latency, in delivering the captioning of calls.

Mr. Strand presented information regarding functionality, technical implementation, delivery costs, availability, and goodness-of-fit of Olelo in the provision of IP CTS services. In support of these points, Mr. Strand also presented slides related to the Olelo solution; because the slides contain commercially-sensitive non-public data, the disclosure of which could cause

¹ MachineGenius’ Application was filed in this docket on October 13, 2017.

Ms. Marlene Dortch, Secretary
Federal Communications Commission
January 15, 2018

Page 2 of 2

substantial harm the Company's competitive position, we request that these slides be accorded confidential treatment pursuant to Section 0.459 of the Commission's Rules.²

Respectfully submitted,



Douglas G. Bonner

Counsel to MachineGenius, Inc.

cc: Nicholas Degani, Senior Counsel to Chairman Pai
Erik Strand, MachineGenius, Inc.
Katherine Barker Marshall, Esq.

² 47 C.F.R. §0.459. These slides were previously filed by MachineGenius, Inc. with the Commission, together with its request for confidential treatment, on December 4, 2017.